Central Bank of Nigeria



Credit Conditions Survey Report

 $Q_{\scriptscriptstyle 1}\,2018$

Statistics Department

March 2018

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Executive Summary

Supply: The availability of secured credit to households increased in Q1 2018 and was expected to increase in the next quarter. Favorable economic outlook was the major factor for the increase in the secured credit.

Lenders reported that the availability of unsecured credit to households increased in Q1 2018, and this is also expected in Q2 2018. Most lenders adduced favorable economic outlook to this increase.

The overall availability of credit to the corporate sector increased in Q1 2018 and was expected to increase in the next quarter. Favorable economic outlook was the major factor contributing to the increase.

Demand: Demand for secured lending for house purchase decreased in Q1 2018. However, more lenders expect demand for secured lending to increase in the next quarter. The proportion of loan applications approved increased despite lenders' tightening of credit scoring criteria.

Demand for total unsecured lending from households increased in the current quarter, but was expected to decrease in the next quarter. Due to lenders stance on tightening the credit scoring criteria, the proportion of approved unsecured loan applications decreased in the current quarter, but was expected to increase in the next quarter.

Lenders reported increased demand for corporate credit across all firm sizes in Q1 2018. This is also expected across all firm sizes in the next quarter.

Defaults: Secured loan performance, as measured by default rates, worsened in the review quarter. However, lenders expect lower default rates in the next quarter.

Total unsecured loan performance to households, as measured by default rates, deteriorated in Q1 2018 but is expected to improve in the next quarter.

Corporate loan performance improved across all sizes of firms in the current quarter, except for small businesses. Lenders generally expect lower default in the current quarter.

Loan pricing: Lenders reported that the overall spreads on secured lending rates on approved new loans to households relative to MPR narrowed in Q1 2018, and was expected to remain narrow in the next quarter.

The spreads on overall unsecured lending narrowed in Q1 2018 and were expected to remain same in the next quarter.

Changes in spreads between bank rates and MPR on approved new loan applications to all firm sizes widened in Q1 2018. However, this is expected to widen for all firm sizes in the next quarter, except for small businesses.

Credit Conditions Survey Report

1.0 Introduction

Part of the Central Bank of Nigeria's (CBN) mandate is to nurture an efficient monetary and financial system in order to promote macroeconomic stability in Nigeria. To achieve this, the Bank needs to, among others, understand trends and developments in credit conditions. This quarterly survey of bank lenders is an input to this work. Lenders were asked about trends and developments in credit conditions in the current and next quarters. The survey covers secured and unsecured lending to households, lending to public non-financial corporations (PNFCs), small businesses and other nonfinancial corporations (OFCs). This survey serves as an input into the Monetary Policy document, which presents the Bank's assessment of the latest trends in lending to the Nigerian economy.

This report presents the results of the Q1 2018, survey conducted from February 19 to 23, 2017. The results are based on lenders' own responses to the survey, and do not necessarily reflect the Bank's views on credit conditions. To calculate aggregate results, each lender is assigned a score based on their response. Lenders who report that credit conditions have changed "a lot" are assigned twice the score of those who report that conditions have change "a little". These scores are then weighted by lenders' market shares. The results are analyzed by calculating net percentage balances — the difference between the weighted balance of lenders reporting that demand was higher versus lower or terms and conditions were tighter versus loosened. The net percentage balances are scaled to lie between ±100.

The Q1 2018 overall credit condition survey for households, small businesses and corporate entities indicated an increase in availability of secured credit to households and corporates, but a decrease in the availability of unsecured credit. Spreads on overall secured and corporate lending to household narrowed in Q1 2018. Lenders reported that demand for total unsecured lending from households decreased in the current quarter, but was expected to increase in the next quarter. Demand for corporate lending increased across all firm sizes in the review quarter.

2.0 Secured lending to households

In the current quarter relative to the previous quarter, lenders reported an increase in the availability of secured credit to households. They noted that favorable economic outlook and higher appetite for risk were major factors behind the increase. Availability of secured credit was expected to increase in the next quarter, with higher appetite for risk and favorable liquidity positions as the likely contributory factor (Figs. 2.1 and 2.2).

Despite lenders' tightening of the credit scoring criteria in Q1 2018, the proportion of loan applications approved in the quarter increased. Lenders expect to tighten the credit scoring criteria in the next quarter, yet still expect an increase in the proportion of approved households' loan applications in Q2 2018.

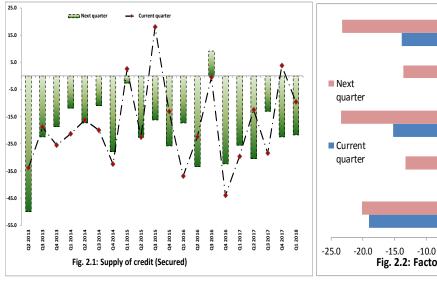
Maximum Loan to Value (LTV) ratios increased in the current quarter and were expected to also increase in the next quarter. Lenders were unwilling to lend at low LTV ratios (75% or less) in the current quarter, but willing for next quarter. However, they expressed willingness to lend at high LTV (more than 75%) in the current and the next quarters. The average credit quality on new secured lending improved in Q1 2018 but was expected to worsen in Q2 2018.

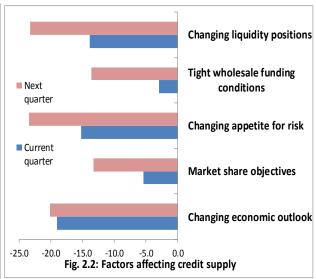
Lenders reported that the overall spreads on secured lending rates to households relative to MPR narrow in Q1 2018 and was expected to further narrow in the next quarter. Narrowed spreads were reported for all lending types in the current quarter, but widened spreads in the next quarter (Fig. 2.7).

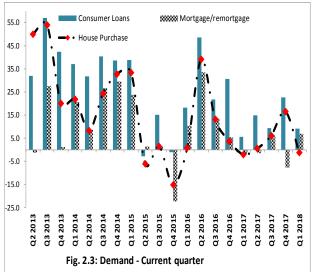
Households demand for lending for house purchase decreased in Q1 2018, but was expected to increase in the next quarter. Of the total demand, households demand for prime lending and other lending increased, and these demands were expected to increase in the next quarter (Figs. 2.3 and 2.4).

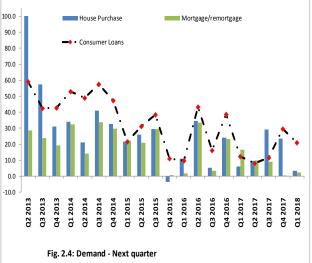
Households demand for consumer loans rose in the current quarter and is expected to rise in the next quarter. Demand for mortgage/remortgaging from households rose in Q1 2018 and is expected to rise in Q2 2018.

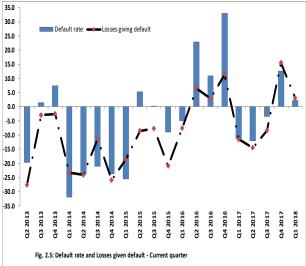
Secured loan performance, as measured by default rates, worsened in Q1 2018 but is expected to improve in Q2 2018. Similarly, loss given default worsened in the current quarter and it is expected to improve in the next quarter (Figs. 2.5 and 2.6).

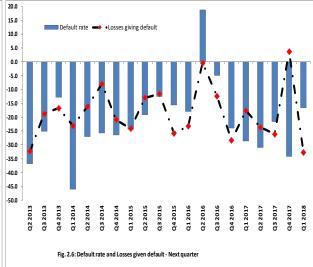


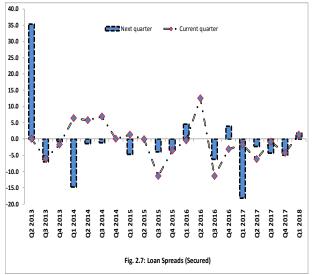


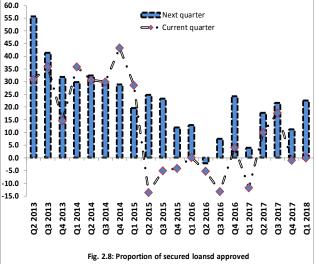












3.0 Unsecured lending to households

The availability of unsecured credit provided to households rose in the current quarter and was expected to rise in the next quarter. Lenders reported brighter economic outlook and higher appetite for risk as the major factors that contributed to the increase in Q1 2018 (Figs. 3.1 and 3.2).

Despite lenders' resolve to tighten the credit scoring criteria for total unsecured loan applications in the review quarter, the proportion of approved total loan applications for households increased. Lenders expect to still tighten the credit scoring criteria in the next quarter, but anticipated that the total loans applications to be approved in Q2 2018 will increase.

The proportion of approved credit card loans decreased in Q1 2018 due to lenders' stance on the credit scoring criteria for granting credit card loans. Similarly, the proportion of approved overdraft/personal loans applications decreased.

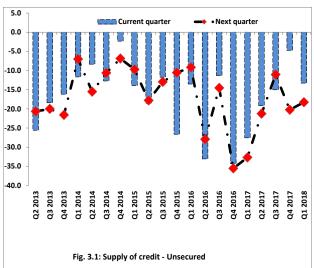
Lenders reported that spreads on credit card lending widened in Q1 2018 but were expected to narrow in the next quarter. Spreads on unsecured approved overdrafts/personal loans applications narrowed in the current quarter and was expected to further narrow in the next quarter. Overall spreads on unsecured lending narrowed in the current quarter, and was expected to be same in the next quarter (Fig. 3.7)

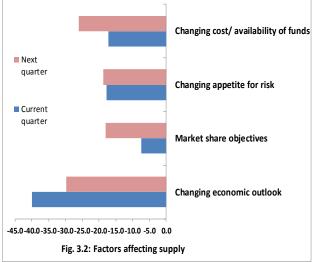
The limit on unsecured credit cards on approved new loan applications decreased in Q1 2018 but was expected to increase in the next quarter. The minimum proportion of credit card balances to be paid on approved new loan applications increased in the review quarter, and was expected to further increase in the next quarter.

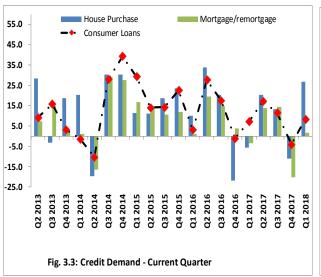
Maximum maturities on approved unsecured new loan applications were shortened in the current quarter, and lenders anticipated that they will remain shortened in the next quarter.

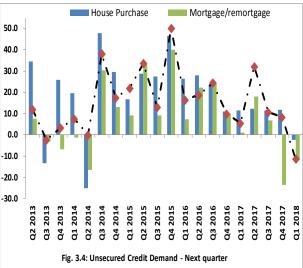
Demand for unsecured credit card lending from households increased in Q1 2018 but was expected to decrease in Q2 2018. However, demand for unsecured overdraft/personal loans from households increased in Q1 2018 and was expected to increase in Q2 2018 (Figs. 3.3 and 3.4).

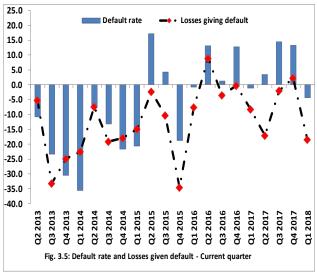
Lenders experienced higher default rates on credit card and overdrafts/personal lending to households in the current quarter. They however, expect improvement in default rates in the next quarter. Losses given default on total unsecured loans to households improved in Q1 2018, and also expected to improve in the next quarter (Figs. 3.5 and 3.6).

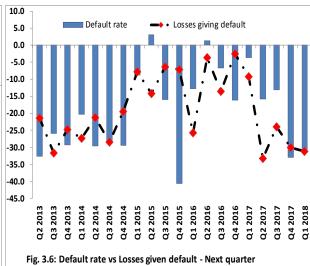


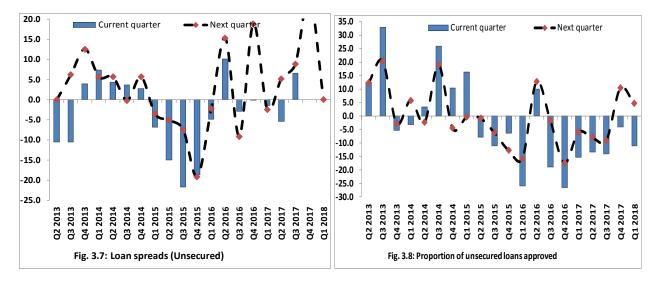












4.0 Lending to corporates and small businesses

Credit conditions in the corporate sector vary by size of the business. The survey asked lenders to report developments in the corporate sector by large and medium-size PNFCs, OFCs and small businesses¹.

The overall availability of credit to the corporate sector increased in Q1 2018 and was expected to increase in Q2 2018. This was driven by brighter economic outlook, changing sector-specific risks, changing appetite for risk, tight wholesale funding conditions and market share objectives. Lenders reported that the prevailing commercial property prices negatively influenced credit availability of the commercial real estate sector in the current quarter. Similarly, lenders expected the prevailing commercial property prices to negatively influence secured lending to PNFCs in the current quarter.

Availability of credit increased for all business sizes in Q1 2018. Lenders expect the same trend in the next quarter (Fig. 4.1).

Changes in spreads between bank rates and MPR on approved new loan applications for all business sizes widened in Q1 2018, and were expected to widen for all business sizes except for small businesses in Q2 2018 (Figs. 4.7 and 4.8).

The proportion of loan applications approved for all business sizes increased in the current quarter, and are expected to further increase in Q2 2018.

Lenders required stronger loan covenants from Large PNFCs and OFCs, but lesser loan covenants from small businesses and medium PNFCs in the current and next quarters.

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¹ Small businesses are defined as those with an annual turnover of under ¥5 million. Medium-size corporates are defined as those with an annual turnover of between ¥5 million and ¥100 million. Large corporates are defined as those with an annual turnover of more than ¥100 million

Fees/commissions on approved new loan applications rose for all firm sized businesses in the current and next quarters.

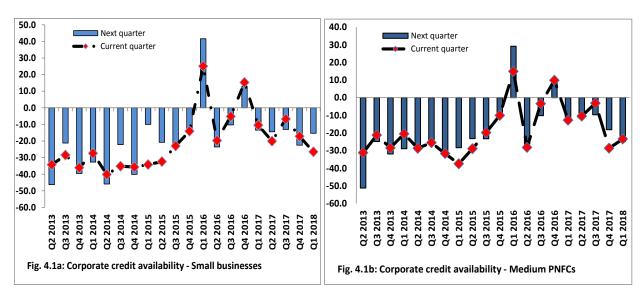
All firm sizes did not benefit from an increase in maximum credit lines on approved new loan applications in Q1 2018, except for small businesses. Similarly, all firm sizes expected not to benefit from an increase in maximum credit lines on approved new loan applications in Q2 2018, with the exception of large PNFCs.

More collateral requirements were demanded from all firm sizes on approved new loan application in Q1 2018. Similarly, lenders will demand for more collateral from all firm sizes in the next quarter.

Demand for corporate lending from all business sizes increased in the current quarter, and were also expected to increase in the next quarter. Demand for overdrafts/personal loans in Q1 2018 was higher in comparison with other loan types. The most significant factors that influenced demand for lending in the review quarter were the increase in inventory finance and capital investment, and they were expected to remain the main drivers in the next quarter (Figs. 4.3 and 4.4).

Corporate loan performance as measured by the default rates improved for all sized business in the review quarter. Lenders also expect lower default rates on lending to all sized businesses in the next quarter. (Figs. 4.5 and 4.6).

The average credit quality on newly arranged PNFCs borrowing facilities improved for both quarters. The target hold levels² associated with corporate lending improved in the current quarter and was expected to improve further in Q2 2018. Loan tenors on new corporate loans improved in Q1 2018 and were expected to improve further in the next quarter. Draw down on committed lines by PNFCs worsened in the current quarter, but is expected to improve in the next quarter.



² Share of risks that lenders wish to hold of deals that they underwrite in the short term

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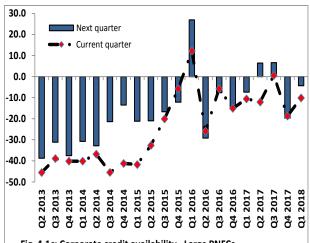


Fig. 4.1c: Corporate credit availability - Large PNFCs

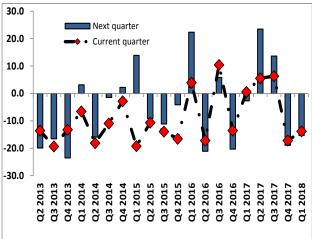


Fig. 4.1d: Corporate credit availability - OFCs

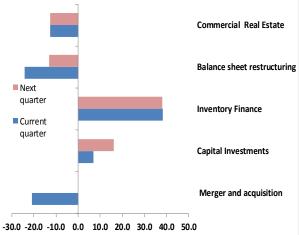
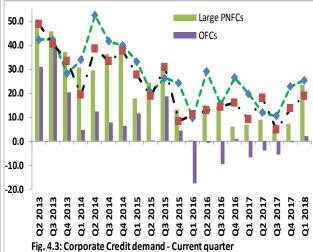
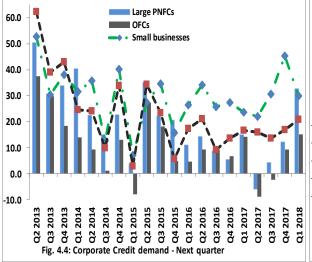
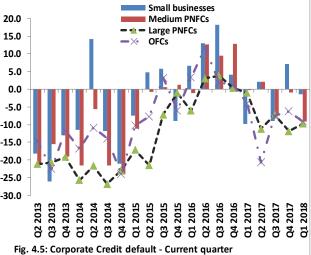


Fig. 4.2: Factors affecting corporate credit supply







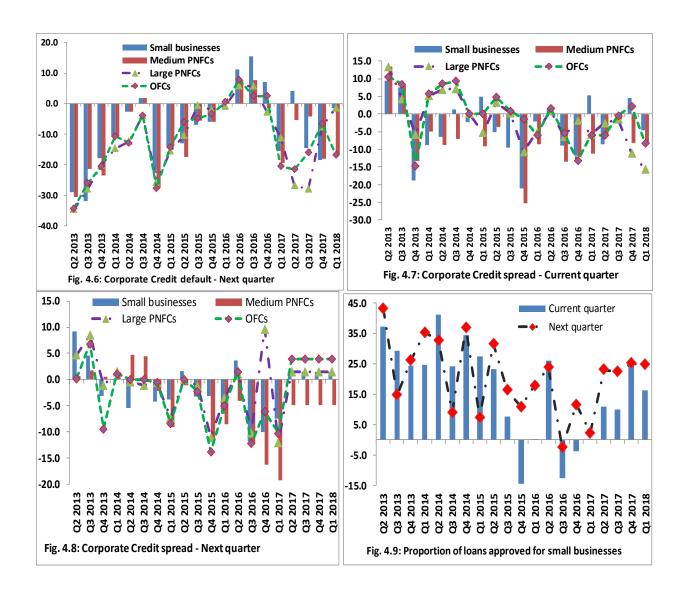


Table 1: Analysis on Secured Lending to Households

QUESTION		2014)15			20				20		201	
QUESTION		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
1(a). How has demand for secured lending for House purchase from	Current quarter		8.3	24.3	32.8	33.4	-6.1	1.5	-15.3	0.7	39.2	13.1	3.8	-2.0	0.5	6.2	16.5	-1.2
HOUSEHOLDS changed?	Next quarter	34.1	21.0	41.1	32.8	21.7	26.0	29.4	-3.7	10.9	34.6	5.3	24.1	6.0	9.7	29.3	23.5	3.3
of which: Demand for prime lending	Current quarter	19.2	3.0	17.1	36.0	36.9	-5.2	6.0	5.8	0.5	39.4	13.0	-10.3	-2.1	5.7	6.9	18.6	4.2
or which behalf for printe renams	Next quarter	29.0	9.9	36.3	42.5	17.1	15.1	25.9	13.6	15.8	42.4	13.2	-14.7	12.1	11.0	10.1	21.2	7.5
of which: Demand for buy to let lending	Current quarter	-5.0	-14.8	8.8	19.7	23.5	-27.1	-13.0	-26.4	-11.9	19.8	2.0	6.7	-11.1	0.3	-13.0	-8.4	-6.7
	Next quarter	22.9	-11.7	10.3	36.9	16.4	29.1	19.0	-19.5	-6.1	35.3	-7.3	0.7	0.8	0.0	-7.5	-10.2	-2.2
of which: Demand for other lending	Current quarter	26.6	30.3	24.6	24.2	24.4	-13.5	-20.3	-28.1	-11.9	14.1	9.6	3.4	-12.9	-5.2	-11.8	19.5	3.7
_	Next quarter	32.9	49.5	35.5	28.5	15.9	21.9	16.7	0.6	-6.5	29.8	-4.0	10.7	0.8	10.7	-8.8	27.6	7.2
1(b). How has demand for secured lending for Consumer Loans from	Current quarter	37.0	31.6	40.4	38.5	38.8	-2.8	15.0	-1.1	18.3	48.6	21.7	30.7	5.6	14.9	9.3	22.6	9.0
HOUSEHOLDS changed?	Next quarter	53.0	49.0	57.5	47.4	21.5	31.2	38.4	11.0	9.7	43.2	16.2	38.6	12.5	8.2	11.7	29.6	20.9
1(c). How has demand for secured lending for Mortgage/re-mortgate from	Current quarter	20.7	8.6	26.5	29.6	23.7	1.3	1.5	-22.4	10.4	33.5	13.5	5.3	-2.0	-1.4	6.3	-7.7	6.9
HOUSEHOLDS changed?	Next quarter	32.3	14.2	33.7	29.8	22.3	20.9	29.4	0.6	1.7	33.5	3.4	23.3	16.7	9.7	8.9	0.4	2.2
2. How has demand for secured lending for small businesses from HOUSEHOLDS	Current quarter	28.6	44.6	26.4	46.1	29.2	-7.7	0.5	-7.2	12.1	30.4	23.1	29.8	-1.0	21.8	17.6	7.9	17.7
changed?	Next quarter	42.8	38.1	34.6	43.8	20.8	26.1	28.0	6.1	25.6	27.5	30.0	43.6	29.0	42.4	41.1	14.1	27.5
3. How have credit scoring creteria for granting loan applications by	Current quarter	0.3	0.0	0.0	-7.0	1.6	1.1	2.3	-24.4	3.8	11.9	11.9	20.4	6.4	13.4	7.1	-3.8	0.0
HOUSEHOLDS changed?	Next quarter	0.3	-0.3	-4.3	-4.5	1.6	0.0	3.1	-11.1	0.5	12.8	10.4	29.9	9.4	9.7	-6.1	6.1	9.0
4. How has the proportion of HOUSEHOLD loan applications being approved	Current quarter	35.9	30.6	29.9	43.4	28.6	-13.5	-5.1	-4.2	0.2	-5.2	-13.2	4.1	-11.7	10.1	17.7	-0.9	0.0
changed?	Next quarter	29.9	32.4	29.9	28.9	19.7	24.9	23.3	11.9	13.0	-2.2	7.5	24.3	3.9	17.7	21.7	11.2	22.6
	Current quarter	6.4	5.8	7.0	0.0	1.3	0.0	-11.4	-3.5	-0.5	12.5	-11.5	-3.1	-1.7	-6.2	-0.9	-4.3	1.3
5(a). How have the overall secured lending spreads changed?	Next quarter	-14.8	-1.4	-1.1	0.0	-4.7	0.0	-3.9	-3.5	4.6	0.0	-6.2	4.0	-18.2	-2.3	-4.3	-5.0	1.8
of which: Spreads on prime lending	Current quarter	-6.1	6.4	-0.1	-1.9	-1.7	-2.0	-16.5	-4.0	-0.6	9.6	-4.7	-4.5	-3.0	-6.2	-5.1	-4.3	0.0
	Next quarter	-11.7	-1.5	-1.2	0.0	-5.5	0.0	-4.3	-9.2	5.0	2.6	-0.2	-17.0	-18.1	-2.3	-4.3	-5.0	-8.0
of which: Spreads on buy to let lending	Current quarter		6.7	9.1	0.0	0.2	-0.1	-8.8	-3.8	2.8	13.2	-3.4	-14.1	-0.1	-4.5	-4.3	-4.3	0.0
	Next quarter	-16.5	-0.9	-0.9	0.0	-5.7	0.0	-5.0	-14.5	7.3	3.1	-0.2	4.5	-19.2	-2.6	-5.0	-5.0	-9.2
of which: Spreads on other lending	Current quarter	9.6	13.4	8.2	0.0	0.2	-0.1	-13.0	-3.5	2.2	15.1	-4.1	-8.2	-4.9	-4.4	-4.9	-4.3	0.0
	Next quarter	-18.7	4.7	-1.3	0.0	-6.0	0.0	-9.7	-3.5	6.2	3.6	-9.2	-7.2	-18.7	-2.5	-4.9	-5.0	-9.2
5(b). How have fees on secured lending changed?	Current quarter	2.9	-0.9	-5.2	0.0	2.2	-14.3	-19.2	0.0	0.0	0.0	0.0	-25.7	-4.2	-1.1	6.5	0.0	0.0
	Next quarter	4.9	0.0	-4.2	0.0	-4.2	-5.1	-3.8	0.0	0.0	0.0	-7.1	-23.1	-4.3	5.7	-1.1	0.0	-2.6
5(c). How have the maximum loan to value ratios changed?	Current quarter	4.4	0.0	0.0	2.7	-10.9	8.1	-3.8	-11.4	0.0	0.0	0.0	-10.2	0.0	-3.3	-7.2	10.3	-1.5
-(-,	Next quarter	-0.6	0.0	-4.5	0.0	-6.6	0.0	-3.8	-11.4	0.0	0.0	0.0	-23.1	0.0	5.7	-1.1	0.0	-2.6
5(d). How have the maximum loan to income ratios changed?	Current quarter	4.0	0.5	-1.6	-4.8	0.0	-4.6	-3.8	-4.1	3.6	0.0	0.0	-1.1	0.0	-3.3	-1.1	-1.3	-1.5
S(a). How have the maximum roun to moome ratios changes.	Next quarter	-1.1	0.0	-4.5	-2.4	-4.5	-5.1	-3.8	-2.0	-3.0	0.0	0.0	-11.5	0.0	7.6	-1.1	0.0	-11.3
6. How has the availability of secured credit provided to households changed?	Current quarter	-21.3	-16.2	-20.0	-32.5	2.6	-22.6	18.0	-13.1	-36.9	-22.4	-0.5	-44.0	-29.6	-12.5	-28.4	3.8	-9.6
or now has the availability of secured dealt provided to households changed.	Next quarter	-11.8	-17.3	-10.9	-27.9	-2.6	-22.5	-16.2	-25.8	-17.3	-33.3	9.1	-32.4	-25.5	-30.4	-13.0	-22.5	-21.7
Factors contributing to changes in credit availability																		
Changing economic outlook	Current quarter	-14.4	-11.2	-2.6	-38.2	2.6	-43.8	-16.2	-57.0	-54.1	-40.3	-55.0	-48.4	-33.4	-28.2	-32.7	-13.7	-19.1
Changing economic outlook	Next quarter	-11.3	-9.3	-6.3	-35.5	-13.2	-30.4	-25.2	-47.2	-18.0	-21.8	-24.8	-22.7	-27.9	-30.5	-16.1	-20.0	-20.2
Market share objectives	Current quarter	-29.8	-23.4	-20.0	-24.5	-12.6	-30.7	-4.0	-35.3	-30.4	-19.3	-22.7	-23.8	-21.1	-0.7	-24.0	-12.8	-5.4
Warker Share objectives	Next quarter	-23.4	-18.9	-21.4	-23.4	-11.0	-21.6	-22.7	-29.5	-19.8	-31.3	3.0	-8.4	-19.4	-8.1	-27.7	-12.2	-13.3
Changing appetite for risk	Current quarter	-7.4	-7.4	-17.7	-16.5	-14.2	-51.0	-22.2	-47.0	-28.2	-35.1	-33.7	-23.0	-25.0	-23.1	-21.2	4.8	-15.2
changing appetite for risk	Next quarter	-7.7	-10.9	-18.2	-27.3	-4.5	-39.1	-19.2	-35.1	-10.6	-21.2	-6.5	-28.2	-23.1	-19.3	-37.1	-22.0	-23.
Tight wholesale funding conditions	Current quarter	-4.0	-17.9	-9.8	-11.6	6.3	-24.4	-4.4	-38.3	-19.3	-17.3	-24.7	-40.1	-32.4	-13.8	-21.0	0.0	-3.0
right wholesale funding conditions	Next quarter	-7.8	-6.4	-2.3	-10.9	0.6	-12.3	2.7	-22.9	-6.3	-18.4	-19.9	-33.1	-31.5	-26.4	-32.8	-3.4	-13.6
Changing liquidity positions	Current quarter	-9.2	-22.9	-5.5	-29.5	15.3	-27.6	5.8	-33.7	-22.9	-23.2	-30.7	-27.9	-17.7	-24.1	-30.4	0.2	-13.9
Changing liquidity positions	Next quarter	-24.6	-13.0	-0.5	-27.9	8.1	-19.7	-8.6	-24.9	-12.6	-19.8	-21.2	-28.2	-17.5	-31.2	-44.3	-24.9	-23.3
	Current quarter	-31.9	-23.9	-21.1	-23.7	-25.5	5.2	0.1	-9.0	-5.0	22.9	10.9	33.0	-11.3	-12.1	-3.5	12.7	2.2
7. Has the default rate on secured loans to households changed?	Next quarter	-46.0	-27.0	-25.7	-26.4	-24.3	-19.2	-12.5	-15.5	-18.0	18.8	-4.9	-24.0	-28.6	-30.9	-21.6	-34.1	-16.
3. How have losses given default to households changed?	Current quarter	-23.4	-24.1	-11.4	-25.9	-18.7	-8.6	-7.7	-21.0	-7.6	6.5	3.0	11.4	-11.5	-14.5	-8.4	15.5	3.0
<u> </u>	Next quarter	-23.1	-16.1	-7.9	-20.9	-24.1	-13.0	-11.5	-25.8	-23.2	-0.4	-12.4	-28.4	-17.6	-23.6	-26.1	3.7	-32.
9. How has the average credit quality of new secured lending to HOUSEHOLDS	Current quarter	33.8	33.7	35.3	22.3	26.6	30.5	25.2	30.9	25.3	22.7	20.9	27.7	25.1	15.0	14.0	-0.5	7.4
changed?	Next quarter	38.9	36.9	43.4	37.3	28.2	32.4	29.2	20.5	28.5	17.9	11.4	2.9	34.3	12.2	1.1	-8.4	-5.7
10. How has the availability of households secured credit to the following types of																		
changed:																		
	Current quarter	14.4	18.6	13.4	3.9	-8.2	11.7	20.0	-17.1	9.3	-12.1	-13.5	-16.2	-9.4	8.2	0.0	4.8	-6.1
Borrowers with low loan to value ratios (75% or less)	Next quarter	10.4	6.9	4.9	10.7	-12.6	6.5	16.7	-20.8	12.3	-13.3	-22.3	-2.9	-6.2	11.6	15.1	9.6	4.4
Bottowers with low loan to value ratios (75% of less)	Current quarter	-5.5	-3.0	-12.7	12.7	-9.2	0.0	-0.1	-20.8 -9.7	12.9	-15.0	-5.0	-11.8	-7.5	-2.1	-19.0	-20.3	4.7
Borrowers with high loan to value ratios (more than 75%)	Next quarter	-3.3 -2.1	-3.0 -9.2	-12.7	1.9	-9.2 -9.2	-8.5	-0.1	-9.7 -6.2	-2.6	-15.0	-3.0 -7.7	-3.4	-7.5	-2.1 -2.8	-19.0	-20.5 -8.9	9.2
bonowers with high loan to value fatios (filore tilan 75%)	ivext quarter	-2.1	-3.2	-10.4	1.9	-3.2	-0.5	-2.5	-0.2	-2.0	-1/.1	-/./	-3.4	-3.1	-2.0	-20.0	-0.9	9.2

Table 2: Analysis on Unsecured Lending to Households

QUESTIONS			2014					15			20					17		2018
4020110110		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
1(a). How has demand for unsecured credit cards lending from HOUSEHOLDS changed?	Current quarter	20.3	-19.7	30.4	30.3	11.5	11.1 28.7	18.9	23.6	10.2	33.9	20.4	-21.8	-5.6	20.3	13.4	-11.1	26.6
	Next quarter Current quarter	19.6 -1.3	-25.0 -10.2	47.7 28.0	29.4 39.4	16.7 29.4	28.7 14.0	27.4 14.3	46.4 22.6	26.4 3.2	28.0 27.7	23.7 17.6	10.9 -1.1	11.5 7.2	12.1 17.4	11.6 11.5	11.6 -4.0	-1.9 11.0
1(b). How has demand for unsecured overdraft/ personal loans from HOUSEHOLDS changed?	Next quarter	7.5	-0.1	38.0	17.4	21.9	33.4	12.8	50.1	16.4	18.7	24.3	9.8	5.4	32.1	10.6	8.2	-7.7
4() 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Current quarter	1.3	-16.4	29.4	27.6	16.7	14.0	10.7	11.9	1.2	19.6	15.1	3.8	-3.5	14.0	14.5	-20.0	4.7
1(c). How has demand for total unsecured lending from HOUSEHOLDS changed?	Next quarter	-1.3	-16.4	30.4	13.0	9.0	33.4	9.1	39.9	7.2	22.3	24.3	9.8	1.0	18.0	6.8	-23.4	-8.0
2(a). How has demand for unsecured credit cards lending from SMALL BUSINESSES changed?	Current quarter	-8.1	-9.2	21.4	13.3	-4.1	11.1	13.6	-12.6	22.6	28.3	10.9	9.1	-6.8	23.3	5.5	21.2	12.9
	Next quarter	-13.8	-4.0	7.6	-2.2	15.6	10.8	19.3	15.2	17.4	22.4	19.0	16.0	-16.0	20.1	13.4	-5.9	-1.2
2(b). How has demand for unsecured overdraft/ personal loans from SMALL BUSINESSES	Current quarter	-4.6	7.2	8.6	18.8	1.2	6.6	2.4	-3.1	28.0	28.3	17.3	-3.7	9.5	29.3	16.5	12.0	23.6
changed?	Next quarter Current quarter	-1.7 -0.6	11.4 -5.0	10.9 7.4	4.5 15.6	17.0 -1.6	-1.8 -1.6	7.4 2.6	19.3 -5.3	26.6 23.2	27.5 27.5	16.5 10.5	9.8 2.0	4.5 0.1	37.9 21.8	22.3 13.6	-17.9 -2.7	4.7 10.6
2(c). How has demand for total unsecured lending from SMALL BUSINESSES changed?	Next quarter	-2.9	-7.4	3.0	4.1	17.7	-1.8	8.2	11.6	23.3	29.8	16.5	9.8	-0.3	28.2	2.1	-15.1	8.9
3(a). How have credit scoring creteria for granting credit card loan applications by HOUSEHOLDS	Current quarter	-2.9	-4.8	-2.5	-5.6	0.0	13.8	8.0	1.1	4.8	13.8	20.8	28.6	2.5	14.6	0.0	18.7	0.8
changed?	Next quarter	-9.0	-3.0	-5.3	-4.7	0.8	13.8	20.7	-12.9	7.6	14.7	-4.8	31.5	7.9	32.0	5.9	26.5	14.7
3(b). How have credit scoring creteria for granting overdraft/personal loan applications by	Current quarter	10.5	11.1	1.5	-2.2	0.0	12.4	6.8	0.9	3.8	13.9	22.7	32.6	8.3	22.3	6.3	16.4	0.0
HOUSEHOLDS changed?	Next quarter	7.6	0.0	-2.7	-4.5	1.6	12.4	17.7	-10.9	6.8	14.9	-3.7	28.0	6.9	29.5	11.0	0.0	13.4
3(c). How have credit scoring creteria for granting total unsecured loan applications by	Current quarter	13.4	12.3	1.5	0.0	0.0	12.4	19.4	3.1	3.8	15.4	22.7	32.6	3.0	24.6	7.2	5.3	7.0
HOUSEHOLDS changed?	Next quarter	8.0	20.0	-2.8	0.0	-0.5	12.4	19.4	-9.1	11.9	16.4	-3.7	28.6	7.6	32.5	12.5	-12.9	14.4
4(a). How has the proportion of HOUSEHOLD credit card loan applications being approved changed?	Current quarter Next quarter	3.8 12.6	20.9 17.9	37.2 25.9	28.6 25.7	28.7 4.8	8.5 28.5	11.8 17.1	1.4 1.4	-13.2 1.7	11.1 11.1	-15.0 3.5	-12.6 -2.5	-14.1 -2.9	-2.9 -2.9	-1.0 -13.9	0.0 13.3	-3.8 6.5
cnanged? 4(b). How has the proportion of HOUSEHOLD overdraft/personal loan applications being	Current quarter	6.0	18.7	33.3	12.1	4.8 29.8	-6.3	-1.0	-4.3	-22.7	13.2	-18.9	-2.5 -14.8	-2.9 -18.3	-2.9 -16.7	-16.6	-1.3	-11.2
approved changed?	Next quarter	5.8	-2.3	18.9	-4.5	-0.5	-0.3	-6.2	-12.7	-15.9	12.7	-18.3	-17.5	-6.0	-7.9	-9.1	10.3	4.0
· · · · · · · · · · · · · · · · · · ·	Current quarter	-3.3	3.3	25.9	10.5	16.5	-7.9	-11.2	-6.3	-26.0	10.0	-18.9	-26.5	-15.3	-13.4	-14.0	-4.0	-11.8
4(c). How has the proportion of HOUSEHOLD total loan applications being approved changed?	Next quarter	5.8	-2.3	18.9	-4.5	-0.5	-0.8	-6.2	-12.7	-15.9	12.7	-1.7	-17.5	-6.0	-7.9	-9.1	10.3	4.0
5(a). How have spreads on credit cards changed?	Current quarter	9.0	6.2	1.9	6.9	-3.1	-14.4	-15.5	-8.2	-12.9	-1.0	-8.1	6.5	-5.5	-9.1	3.3	0.0	-5.3
5(a). How have spreads on credit cards changed?	Next quarter	6.2	5.0	-0.5	6.9	0.8	0.0	-2.7	-8.4	-2.9	14.2	-3.7	21.2	-2.6	5.7	12.8	13.3	10.4
5(b). How have spreads on overdraft/personal loans changed?	Current quarter	2.4	3.5	-2.5	2.4	-10.3	-10.5	-19.9	-13.3	-5.7	4.3	-2.8	-0.1	-9.1	-11.6	1.7	0.0	0.0
stay. How have spreads on overdrary personal rouns and iged.	Next quarter	5.4	3.7	1.8	5.6	0.7	-0.5	-2.3	-18.5	-3.1	9.0	-9.2	18.9	-2.2	5.1	-2.2	23.3	0.0
5(c). How have spreads on overall unsecured lending changed?	Current quarter	7.4	4.4	3.7	2.8	-6.9	-15.0	-21.8	-18.7	-4.9	10.1	-2.8	-0.1	-1.4	-5.4	6.6	0.0	0.0
	Next quarter	5.6 -6.7	5.7 -0.2	-0.2 -3.6	5.7 0.0	-3.6 -3.1	-5.2 -0.6	-7.5 -14.3	-19.2 0.0	-2.3 3.8	15.3 11.5	-9.2 -3.7	18.9 4.4	-2.4 -2.5	5.2 2.9	8.9 10.2	25.8 5.5	0.0 0.0
5(d). How have unsecured credit card limits changed?	Current quarter			0.0	0.0	0.0	-0.6	0.0				-3.7 -11.6	21.5	-2.5 2.8		13.6	5.5 5.5	-5.3
	Next quarter Current quarter	0.0 -2.9	-1.2 12.8	-1.9	1.7	1.6	0.0	0.0	11.8 -0.5	10.9 2.3	16.6 11.4	0.4	-1.2	-0.8	6.2 1.0	3.4	0.0	-5.3 15.0
5(e). How has the minimum proportion of credit cards balances to be paid changed?	Next quarter	0.6	-0.6	1.2	2.1	1.6	0.0	0.0	21.3	6.3	11.4	-6.1	4.9	5.0	9.4	20.9	11.6	10.5
	Current quarter	-1.2	4.8	-0.5	2.0	5.1	12.9	10.9	13.6	2.3	11.6	3.0	3.4	4.7	7.0	6.4	2.4	12.9
5(f). How have maximum maturities on loans changed?	Next quarter	1.2	14.2	1.9	2.0	6.1	20.2	13.8	6.5	2.3	16.7	3.1	6.6	8.7	-9.1	6.4	25.7	21.7
6. How has the availability of unsecured credit provided to households changed?	Current quarter	-11.7	-8.3	-12.7	-2.3	-13.9	-18.6	-11.7	-26.6	-13.5	-33.1	-11.3	-34.3	-27.6	-19.2	-15.0	-4.7	-13.3
	Next quarter	-7.0	-15.5	-10.6	-6.9	-9.7	-17.8	-13.0	-10.6	-9.2	-27.9	-14.5	-35.5	-32.7	-21.3	-11.0	-20.2	-18.3
Factors contributing to changes in credit availability																		
Changing economic outlook	•	-10.4	-9.9	-15.1	-33.2	-2.6	-5.2	-15.8	-42.2	-25.7	-45.8	-10.6	-38.6	-44.9	-23.9	-20.3	-13.8	-35.2
	Next quarter Current quarter	-9.9 -31.1	-9.9 -17.0	-7.9 -26.0	-33.0 -25.3	-8.4 -10.1	-9.2 -22.5	-11.7 -7.9	-28.6 -25.9	-13.4 -15.0	-24.3 -27.1	-10.2 -18.0	-41.6 -5.8	-43.3 -22.4	-30.6 11.5	-0.2 -11.5	-8.6 -1.1	-27.2 -9.4
Market share objectives	Next quarter	-18.3	-17.0	-23.4	-23.3 -17.6	-10.1	-22.3	-4.4	-15.1	-20.4	-26.9	-15.4	-3.6 -7.4	-22.4	-14.4	4.3	-21.4	-9.4 -15.3
	Current quarter	-6.2	2.6	-13.6	-19.2	-7.6	-13.8	-16.6	-39.6	-29.2	-32.0	-24.6	-29.2	-33.4	-14.0	-14.2	-17.3	-17.4
Changing appetite for risk	Next quarter	-5.2	-4.4	-10.8	-21.7	-18.8	-14.9	-10.2	-26.2	-17.9	-27.9	-24.1	-30.1	-32.4	-19.2	16.9	-21.4	-18.2
Changing cost / quallability of funds	Current quarter	-25.6	-22.7	-27.6	-30.5	-22.8	-25.3	-11.2	-30.5	0.8	-24.1	-8.2	-19.0	-15.6	-19.2	-10.0	-5.4	-16.8
Changing cost/ availability of funds	Next quarter	-17.7	-25.6	-23.5	-30.3	-13.6	-23.9	-13.0	-28.2	-9.2	-18.4	-8.3	-22.2	-20.4	-29.7	1.8	-28.2	-26.2
7(a). How has the default rate on credit card loans to households changed?	Current quarter	-26.5	-21.8	-21.2	-29.2	-13.4	18.3	1.6	-31.9	-10.1	5.2	-8.4	19.1	-13.3	1.6	0.6	12.6	11.1
/(a). How has the default face on dealt card found to households and figer.	Next quarter	-20.5	-22.6	-27.3	-29.2	-5.8	3.5	-20.3	-29.9	-12.5	2.7	-12.2	-16.8	-32.5	-21.6	-21.2	-25.9	-17.7
7(b). How has the default rate on overdraft/ personal loans to households changed?	Current quarter	-35.7	-4.2	-11.2	-24.2	-20.3	26.5	3.9	-18.8	3.1	12.9	1.3	12.8	-11.1	14.7	3.2	0.4	-5.2
	Next quarter	-20.3	-27.9	-28.3	-34.9	-9.2	3.3	-19.1	-40.6	-8.9	3.7	-7.0	-16.1	-25.3	-14.2	-13.1	-29.7	-16.7
7(c). How has the default rate on total unsecured loans to households changed?	Current quarter Next quarter	-35.7 -20.3	-7.4 -29.6	-13.2 -28.3	-21.7 -29.4	-20.6 -8.8	17.2 3.1	4.3 -16.0	-18.8 -40.6	-0.7 -12.7	13.1 1.4	1.3 -6.7	12.8 -16.1	-1.0 -3.6	3.4 -15.9	14.4 -13.1	13.4 -32.9	-5.5 -26.7
	Current quarter	-5.8	-6.2	-16.0	-33.8	-10.3	-0.4	-11.2	-13.9	6.5	15.6	1.7	13.6	1.2	0.7	3.7	19.6	-10.7
8(a). How have losses given default on credit card loans to households changed?	Next quarter	-24.9	-14.1	-27.3	-24.6	-2.0	-15.8	-11.4	-13.9	-14.0	-2.4	-12.2	-27.7	-8.1	-23.8	-14.5	-41.9	-10.7
O(b) Hambara large store default or available	Current quarter	-22.5	-7.0	-17.4	-18.0	-10.0	0.2	-9.3	-23.2	-7.6	8.9	-3.5	-0.3	-7.6	-15.2	-1.8	2.0	-15.7
8(b). How have losses given default on overdraft/personal loans to households changed?	Next quarter	-28.3	-20.1	-27.4	-19.6	-3.5	-14.9	-10.4	-12.2	-30.8	-8.7	-20.5	-7.5	-13.2	-34.6	-26.4	-26.4	-28.8
8(c). How have losses given default on total unsecured loans to households changed?	Current quarter	-22.5	-7.4	-19.1	-18.0	-14.8	-2.4	-10.2	-34.6	-7.6	8.9	-3.5	-0.3	-8.3	-17.0	-2.0	2.3	-14.2
otoj. How have losses given derault on total unsecured loans to nouseholds changed?	Next quarter	-27.3	-21.3	-28.5	-19.6	-7.7	-14.2	-6.3	-7.1	-25.7	-3.6	-13.6	-2.6	-9.2	-33.3	-24.0	-30.0	-25.4
9(a). How has the average credit quality of new credit card lending to HOUSEHOLDS changed?	Current quarter	-15.8	21.9	19.8	21.6	22.0	8.4	2.2	26.7	6.2	10.2	9.2	5.8	11.5	26.9	11.4	18.7	12.4
	Next quarter	-9.2	16.6	26.9	5.3	24.4	16.4	14.1	13.2	12.3	20.7	6.9	2.8	9.7	-5.0	5.7	7.6	9.2
9(b). How has the average credit quality of new overdraft/personal lending to HOUSEHOLDS	Current quarter	-2.1	13.8	19.3	20.6	20.9	1.9	0.6	9.9	13.5	2.2	-4.3	-2.8	-2.9	0.4	-0.1	1.2	10.1
changed?	Next quarter	-6.0	20.2	22.8	10.0	22.1	15.5	13.6	1.0	13.0	9.8	-5.2	-1.1	-2.7	-8.9	0.0	1.0	3.7
9(c). How has the average credit quality of new total unsecured lending to HOUSEHOLDS	Current quarter	-2.2	15.9 26.1	19.4 22.9	23.8 10.0	20.4 18.9	-0.8	0.7 15.0	14.9 1.3	18.7	7.4	2.0 1.3	1.9 3.6	1.8 2.1	11.2 13.2	4.9 5.0	1.3 1.2	8.2 8.3
changed?	Next quarter	-6.0	∠0.1	22.9	10.0	19.9	14.7	15.0	1.3	18.1	15.1	1.3	5.6	2.1	13.2	5.0	1.2	8.3

Table 3: Analysis on Corporate Lending

					14)16		2017							
	QUESTION		Q1	Q2	Q3	Q4	Q:												
(a). How has a	availability of credit provided to small businesses changed?	Current quarter	-27.4	-40.1	-35.2	-35.7	-34.2	-32.4	-23.0	-14.1	25.0	-19.7	-5.2	15.2	-10.5	-20.1	-6.7	-17.2	-20
(-,-		Next quarter	-32.7	-45.9	-22.2	-40.1	-10.0	-20.8	-22.6	-13.1	41.6	-23.6	-10.3	13.0	-13.5	-14.5	-13.0	-22.5	-1
(b). How has	availability of credit provided to medium PNFCs changed?	Current quarter	-20.5	-28.7	-25.5	-31.7	-37.5	-28.9	-19.8	-10.0	14.9	-28.2	-3.4	9.9	-12.7	-10.4	-3.1	-28.6	-2
(4):		Next quarter	-28.9	-26.7	-23.9	-30.1	-28.4	-23.2	-23.3	-8.9	29.2	-26.3	-10.2	9.3	-13.4	-9.0	-9.7	-18.1	-2
(c). How has a	availability of credit provided to large PNFCs changed?	Current quarter	-40.1	-36.8	-45.4	-41.2	-41.7	-32.6	-20.1	-5.8	12.2	-26.0	-5.7	-15.1	-10.6	-12.1	0.6	-18.7	-1
.(0)	aranaomey or oreare provided to large 1 to 65 ananged.	Next quarter	-30.8	-32.8	-21.4	-13.5	-21.2	-21.0	-16.7	-12.1	26.9	-29.2	-7.7	-14.4	-7.4	6.4	6.6	-19.7	-4
(d). How has	availability of credit provided to OFCs changed?	Current quarter	-6.5	-18.1	-10.9	-2.8	-19.2	-10.6	-13.9	-16.5	4.0	-17.2	10.4	-13.5	0.6	5.5	6.3	-17.2	-1
(4): 110 11 1145	aranability of dicare provided to or as analiged.	Next quarter	3.1	-15.9	-1.4	2.2	13.9	-9.1	-11.1	-4.1	22.3	-21.1	5.8	-20.3	-2.7	23.5	13.6	-18.9	-1
(a). How has	demand for credit cards lending from SMALL BUSINESSES	Current quarter	16.4	16.2	11.6	4.8	15.4	32.4	30.5	-15.9	3.9	22.7	17.2	1.0	8.3	1.7	-0.3	4.9	2
hanged?		Next quarter	27.1	13.2	15.3	15.5	3.1	27.6	27.2	-2.0	17.6	25.3	24.4	15.5	9.2	9.4	12.6	11.4	1
(b). How has	demand for overdraft/ personal loans from SMALL BUSINESSES	Current quarter	31.4	50.5	42.8	29.1	34.4	25.3	42.2	26.7	24.2	32.7	21.8	26.8	21.1	18.4	22.0	29.5	3
nanged?		Next quarter	27.6	36.6	17.5	26.0	6.3	33.2	44.2	20.9	24.9	24.7	25.3	32.8	19.3	11.4	26.8	35.2	2
(c) How bas (demand for secured lending from SMALL BUSINESSES changed?	Current quarter	33.8	52.4	41.5	39.9	33.1	20.3	26.2	24.1	9.7	29.0	15.3	26.5	19.7	11.9	10.4	22.6	2
(c). How has t	defination of secured femoling from SiviALE BOSINESSES changed:	Next quarter	31.6	35.6	12.7	40.1	7.2	27.4	34.5	15.7	26.5	34.0	25.8	27.3	23.5	21.9	30.6	45.3	2
(d) How bac	demand for lending from Medium PNFCs changed?	Current quarter	19.3	38.5	33.2	37.5	27.5	18.6	30.9	8.3	11.0	12.8	14.2	16.0	9.0	17.9	4.8	13.5	18
(u). How has	demand for ferfullig from Medium PNFCs changed:	Next quarter	24.5	24.2	9.9	33.8	2.9	34.4	23.3	5.6	17.4	21.0	9.2	13.6	16.6	15.9	13.6	16.9	2
(a) How bac	domand for landing from Large PNECs shanged?	Current quarter	30.5	29.6	36.4	39.8	17.9	24.4	30.9	13.3	0.5	14.9	14.2	6.0	7.0	9.0	4.7	7.2	2
(e). How has	demand for lending from Large PNFCs changed?	Next quarter	40.3	22.5	15.1	22.8	3.8	34.9	22.2	20.5	11.1	14.4	8.8	5.4	15.1	-5.9	4.3	12.3	3
(f) Have bas s	domand for landing from OFCs shapped?	Current quarter	4.6	12.5	7.8	6.4	11.5	0.4	18.7	4.4	-17.8	-0.7	-9.5	0.9	-6.7	-3.9	-5.7	-0.5	2
(I). HOW HAS C	demand for lending from OFCs changed?	Next quarter	13.9	9.4	1.2	13.0	-7.9	27.3	18.1	4.9	4.6	9.4	9.2	6.8	14.1	-8.9	-2.3	9.3	1
. What have b	een the main factors contributing to changes in demand for																		
ending?																			
		Current quarter	-11.7	-12.4	-1.8	6.2	-15.3	-13.9	-8.2	-3.0	-58.7	7.2	-26.4	8.3	-40.6	-12.8	-23.5	-49.1	-2
(a	a1)Merger and acquisition	Next quarter	-13.1	4.5	-19.7	-10.1	-21.2	-6.9	0.0	-3.0	-8.8	7.5	0.0	-4.9	0.0	0.0	0.0	0.0	(
		Current quarter	39.2	50.9	37.1	47.7	48.8	38.9	31.2	23.1	8.4	16.8	16.4	21.5	15.2	15.2	14.3	13.3	7
(a	a2)Capital Investments	Next quarter	35.6	39.9	14.2	42.0	18.7	29.8	33.3	13.0	19.4	27.3	24.9	31.8	19.4	19.7	21.8	13.0	1
		•			32.2		42.0		48.5			23.7	32.3				32.0		
(a	a3) Inventory Finance	Current quarter	41.0	37.3		59.9		47.9		24.6	35.0			16.2	11.4	31.5		36.1	3
		Next quarter	42.1	39.9	32.7	46.9	19.0	35.7	46.2	23.8	20.1	24.9	30.7	44.3	30.1	25.6	30.0	28.6	3
(a	a4) Balance sheet restructuring	Current quarter	-9.3	4.2	7.0	27.2	-12.6	-5.6	-7.1	-13.9	-7.0	-14.0	-20.4	-18.9	-9.1	0.6	-8.9	-11.8	-2
		Next quarter	6.7	15.1	3.0	28.2	-11.1	14.4	8.1	-2.2	7.1	-8.6	-8.3	3.5	-1.1	-6.2	-8.9	-6.9	-1
(a	a5) Commercial Real Estate	Current quarter	7.6	-16.1	1.8	10.3	7.1	10.0	6.4	-13.2	0.1	7.5	-10.0	-20.3	-12.1	-17.7	-7.2	-4.7	-1
		Next quarter	7.6	-16.1	1.8	10.3	7.1	10.0	6.4	-13.2	0.1	7.5	-10.0	-20.3	-12.1	-17.7	-7.2	-4.7	-1
(a). How has t	the overall availability of credit to the corporate sector changed?	Current quarter	-37.0	-26.2	-28.0	-43.1	-37.2	-22.3	-5.3	-8.7	-47.6	-8.0	-9.3	19.2	-29.5	-30.7	-27.1	-7.0	-2
(=,::::::::::::::::::::::::::::::::::::		Next quarter	-32.2	-19.0	-23.5	-35.8	-13.1	-4.0	-11.7	-2.6	-29.4	-25.0	-14.6	13.7	-24.1	-31.7	-12.4	-15.1	-4
of which: Com	mercial real estate sector	Current quarter	-4.6	1.7	-2.5	-23.3	-9.6	16.3	-12.5	0.5	-40.5	8.8	-23.8	36.7	-24.9	-20.8	-22.5	-17.2	20
	mercial real estate sector	Next quarter	-15.9	-3.8	-5.0	-24.5	23.4	-4.1	-15.3	8.5	-28.1	-11.7	-25.3	24.5	-22.6	-50.6	-6.9	7.5	25
(b). Factors co	ontributing to changes in credit availability.																		
C	hanging economic outlook	Current quarter	-32.8	-38.3	-37.9	-44.9	-25.3	-59.1	-65.0	-65.4	-65.8	-55.5	-58.2	-60.4	-54.9	-43.7	-40.5	-33.3	-3
C	manging economic outlook	Next quarter	-23.5	-17.1	-23.6	-38.6	-15.1	-50.6	-55.9	-62.2	-57.0	-40.2	-47.1	-26.0	-48.2	-26.8	-17.0	-19.4	-4
C	hanging costor and sific visits	Current quarter	-29.4	-32.0	-30.2	-33.2	-25.6	-61.6	-54.5	-60.0	-56.4	-57.8	-50.7	-64.5	-40.1	-28.5	-37.7	-17.4	-3
C	hanging sector specific risks	Next quarter	-26.0	-26.1	-29.6	-40.2	-25.4	-48.5	-55.5	-58.4	-31.6	-40.3	-44.3	-53.5	-32.0	-27.0	-12.1	-22.7	-4
		Current quarter	-32.6	-27.9	-27.7	-35.0	-19.2	-34.1	-24.1	-43.8	-32.3	-40.6	-37.4	-26.9	-23.6	-18.7	-27.3	-26.3	-1
IV	larket share objectives	Next quarter	-20.7	-22.0	-22.4	-31.5	-9.1	-6.3	-23.7	-22.3	-28.4	-31.8	-20.9	-15.7	-25.7	-16.7	-15.2	-19.3	-2
		Current quarter	12.6	17.9	18.8	16.9	30.5	24.6	20.2	23.5	-23.4	-17.2	-17.0	-14.4	-4.9	-6.0	2.6	10.9	3
N	larket pressures from capital markets	Next quarter	12.0	10.5	18.8	12.8	25.7	24.0	5.4	0.4	-26.2	-4.2	-14.3	-18.8	-15.0	2.5	12.7	-13.8	-
		•	-14.2	-10.1	-25.3	-23.1	-18.8	-40.8	-32.3	-47.2	-31.6	-36.8	-28.2	-33.9	-26.3	-27.1	-32.1	-13.6	-2
C	hanging appetite for risk	Current quarter																	
		Next quarter	-5.6	-10.5	-13.4	-27.0	-5.3	-31.0	-23.4	-53.1	-32.9	-31.2	-39.9	-24.2	-36.7	-30.6	-26.8	-22.9	-4
Ti	ight wholesale funding conditions	Current quarter	-24.5	-13.9	-12.2	-35.0	-14.1	-17.4	-33.5	-36.7	-36.2	-25.0	-35.8	-36.0	-36.9	-33.4	-30.1	-18.1	-!
	-	Next quarter	-17.2	-18.1	-18.3	-37.9	-4.5	-31.1	-27.3	-39.3	-29.8	-29.8	-39.9	-63.1	-38.0	-23.9	-30.1	-23.9	-2
Cl	hanging liquidity conditions	Current quarter	-40.3	-24.7	-39.7	-35.1	-15.9	-35.1	-41.9	-45.3	-41.9	-45.3	-38.1	-48.4	-42.3	-42.3	-29.6	-18.4	-1
C.	0 0 4	Next quarter	-36.2	-35.3	-34.5	-38.9	-10.9	-38.4	-34.0	-37.6	-30.9	-32.7	-50.8	-53.1	-37.1	-33.4	-28.7	-21.9	-2

Table 3 (cont'd): Analysis on Corporate Lending

		2014			2015					2016				2018				
QUESTION		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2)17 Q3	Q4	Q1
4(c1). How have commercial property prices affected credit availability to the commercial real estate	Current quarter	-6.9	9.6	0.3	0.4	-5.0	-1.1	-3.4	-6.6	7.2	-13.8	10.1	7.6	-0.9	7.1	-0.7	-18.8	3.2
sector?	Next quarter	-17.2	3.4	6.7	-3.9	-1.1	-9.6	-15.5	-7.4	2.7	-13.8	0.7	7.2	-14.1	6.0	12.6	6.6	18.1
4(c2). How have commercial property prices affected secured lending to PNFCs?	Current quarter	-20.7	-11.7 -11.8	-23.1 -10.3	-11.6	-19.4 -2.8	-16.8 -12.3	-14.9 -14.5	-23.0 -13.1	-14.3	-13.9	-5.7	-0.7 1.6	-0.7	17.0	-0.2 17.1	-6.6 -10.2	-6.7 10.2
	Next quarter Current quarter	-24.0 24.6	41.3	24.3	-13.5 34.5	27.4	23.3	7.6	-13.1	-14.3 0.2	-13.9 26.1	-14.1 -12.7	-3.7	-6.1 0.2	19.8	9.9	25.9	16.2
5(a). How has the proportion of loan applications from small businesses being approved changed?	Next quarter	35.3	32.8	9.0	36.9	7.4	31.6	16.4	10.8	17.8	23.9	-2.5	11.6	2.2	23.1	22.5	25.2	24.9
5(1)	Current quarter	23.7	33.2	23.0	36.2	29.4	16.2	1.7	-0.4	-2.3	21.0	-6.9	-4.4	-4.5	-3.2	1.3	11.3	8.7
5(b). How has the proportion of loan applications from medium PNFCs being approved changed?	Next quarter	24.2	21.2	-0.5	39.0	-19.4	10.6	5.8	2.4	3.5	12.4	-16.4	-2.1	2.4	-4.9	2.7	10.3	6.5
5(c). How has the proportion of loan applications from large PNFCs being approved changed?	Current quarter	30.9	40.6	39.0	30.2	25.4	9.7	-3.6	-0.5	-6.3	15.1	-12.6	7.8	-5.8	-14.9	-2.4	10.4	13.5
3(c). How has the proportion of loan applications from large rivi cs being approved changed:	Next quarter	26.5	27.1	10.7	37.3	-1.8	14.1	-1.3	-7.5	-6.5	7.1	-16.5	-1.3	-17.2	-23.6	-15.3	-6.2	7.6
6(a1). How have spreads on loans to small businesses changed?	Current quarter	-8.8	-6.5	1.3	-2.4	5.0	-5.2	-9.5	-21.2	-2.2	1.5	-9.0	-11.9	5.3	-8.5	-0.4	4.6	-4.7
	Next quarter	-0.1	-5.4	0.4	-4.2	-3.8	1.6	-3.3	-3.1	-6.6	3.6	-11.9	-10.1	-7.5	1.5	1.8	0.0	-2.5
6(a2). How have fees/commissions on loans to small businesses changed?	Current quarter	-5.5	-9.9	-4.1	0.0	-2.4	0.0	0.0	-21.2	-5.5	6.5	3.1	-2.4	4.1	0.0	0.4	-2.6	-11.8
	Next quarter	0.3	-3.9	0.0	-1.8	-10.0	-6.5	-6.3	-1.4	-5.2	-0.3	-5.0	-3.8	-9.2	4.0	-0.9	-5.1	-9.8
6(a3). How have collataral requirements for loans to small businesses changed?	Current quarter	-13.3	-20.5	-14.1	-0.8 -1.8	-6.2 -17.0	-11.0	-6.6	-18.9 -9.1	-41.6 -20.8	-10.7 -10.4	-21.1 -26.1	-32.0 -34.6	-12.8 -20.2	-16.1 -20.0	-11.5 -24.7	-18.4 -2.9	-21.2 -25.0
	Next quarter Current quarter	-2.2 -11.1	-7.6 -6.4	0.0 -0.1	-10.0	-17.0	-6.7 -5.3	-6.6 -7.0	-3.3	9.9	-5.0	7.7	-34.0 -7.7	5.3	-20.0	-24.7 -5.7	2.4	-23.0 -0.4
6(a4). How have maximum credit lines for loans to small businesses changed?	Next quarter	-8.2	-15.2	-7.1	-10.0	-13.2	-7.4	-7.5	-6.6	4.6	-4.0	7.6	-5.2	-1.2	-5.7	-7.6	11.3	3.6
	Current quarter	-9.2	-14.6	-15.8	-2.4	-10.6	-4.0	-14.5	17.2	19.9	-18.3	-16.7	17.9	-14.1	-24.2	-15.1	-8.7	13.6
6(a5). How have Loan convenants for loans to small businesses changed?	Next quarter	-3.0	-4.4	-0.4	-4.2	-8.4	-5.6	-5.7	-4.7	18.4	-14.7	-17.9	25.2	-19.6	-18.2	-15.1	-12.9	10.0
C(h4). Have been assessed as a least to see allow DNFCs the see al.	Current quarter	-4.9	-8.8	-7.1	0.0	-9.2	-3.6	-1.0	-25.3	-8.6	-0.3	-13.5	-12.2	-11.3	-6.0	-1.5	-8.1	-8.3
6(b1). How have spreads on loans to medium PNFCs changed?	Next quarter	1.5	4.7	4.5	-2.2	-9.1	-1.1	-2.5	-11.5	-8.5	-4.1	-12.2	-16.3	-19.3	-5.0	-0.3	-23.8	-6.3
6(b2). How have fees/commissions on loans to medium PNFCs changed?	Current quarter	-4.5	-14.3	-10.7	0.0	-8.3	-8.6	-1.9	-11.2	-11.1	-3.8	-3.7	-3.6	-2.8	2.4	0.4	7.5	-5.0
o(b2). How have rees) commissions of roans to mediani r wres changed:	Next quarter	0.3	4.6	4.7	0.0	-3.6	-2.6	-6.2	-11.8	-20.3	-15.5	1.3	-11.7	-4.5	1.8	-3.1	-11.7	-10.4
6(b3). How have collataral requirements for loans tomedium PNFCs changed?	Current quarter	-10.2	-11.0	-9.2	4.9	-13.6	-14.5	-10.8	-27.8	-23.7	-10.5	-21.8	-34.0	-18.1	-17.9	-13.1	-12.6	-14.2
	Next quarter	-1.5	0.0	0.0	-0.5	-14.0	-6.9	-8.9	-8.7	-20.2	-10.9	-21.8	-35.2	-23.2	-13.9	-25.7	-2.6	-21.5
6(b4). How have maximum credit lines for loans to medium PNFCs changed?	Current quarter	-1.1	-14.6	-7.2	-1.5	-8.5	-3.5	-8.1	-6.3	15.5	-12.9	5.3	1.9	1.0	7.7	-2.6	5.0	10.9
	Next quarter	-2.5	-7.8	-3.8	-0.5	-7.2	-5.7	-5.4	-3.1	5.1	-4.3	6.4	2.2	6.2	5.1	-0.4	11.6	7.4
6(b5). How have Loan convenants for loans to medium PNFCs changed?	Current quarter Next quarter	-1.8 -1.7	-9.8 -9.0	-9.3 -1.0	-2.4 -1.9	-4.2 -5.4	-8.5 -5.1	-17.0 -6.4	9.0 -4.6	31.6 13.8	-16.4 -14.2	-19.9 -15.4	21.8 21.5	-26.8 -23.3	-11.6 -9.8	-20.9 -18.6	-21.7 -15.4	14.8 6.9
	Current quarter	5.2	6.9	7.1	0.0	-5.3	3.3	0.3	-10.7	-5.0	1.0	-6.3	-1.8	-5.7	-2.5	-1.5	-11.0	-15.6
6(c1). How have spreads on loans to large PNFCs changed?	Next quarter	1.5	-0.4	-1.0	-0.5	-7.3	0.0	-1.1	-11.1	-3.5	1.2	-10.1	9.7	-12.0	1.5	-0.5	-6.8	-17.0
5(2) 11 1 1 1 1 1 1 1 1 1	Current quarter	7.7	6.4	8.7	0.0	-2.4	-8.5	-8.1	-17.7	-17.8	1.6	-4.8	-8.2	-7.5	0.1	-5.5	-9.3	-19.2
6(c2). How have fees/commissions on loans to large PNFCs changed?	Next quarter	-5.6	-5.4	-5.3	1.7	0.3	-2.1	0.0	-4.4	-5.9	1.3	-4.9	-8.5	-3.8	3.9	1.4	-2.6	-2.3
6(c3). How have collataral requirements for loans to large PNFCs changed?	Current quarter	4.2	-1.4	-2.9	-1.4	-10.5	-8.3	-0.6	-24.5	-16.1	-12.2	-14.3	-22.1	-17.1	-15.8	-11.3	-12.7	-10.4
o(cs). How have constant requirements for loans to large FW cs changes:	Next quarter	-2.5	-1.0	-0.9	-3.6	-10.7	-3.5	1.3	-3.6	-15.0	-5.0	-18.8	-34.0	-15.6	-13.8	-16.7	-8.5	-17.6
6(c4). How have maximum credit lines for loans tolarge PNFCs changed?	Current quarter	-6.0	-11.1	-5.3	-0.2	-19.4	-5.0	1.1	0.4	-6.0	-1.2	6.2	2.7	11.0	1.4	13.2	8.7	4.4
4.,	Next quarter	-7.5	-9.0	-0.4	-2.4	-1.6	-2.2	-2.5	1.7	7.3	-2.6	14.7	-3.8	7.7	2.5	9.4	4.0	-7.2
6(c5). How have Loan convenants for loans to large PNFCs changed?	Current quarter	-2.4	-9.2	-2.9	-1.0	-1.8	-8.0	-1.6	16.8	-15.5	-16.9	-9.6	-13.0	-19.2	-19.9	-13.2	-12.7	-7.0
	Next quarter	-2.8	-8.5	-0.9	-3.6	-4.4	-5.6	-1.1	-3.3	13.3	-12.7	-5.2	20.1	-18.5	-9.8	-18.6	-13.0	-3.1
6(d1). How have spreads on loans to OFCs changed?	Current quarter Next quarter	5.7 1.2	8.6 0.0	9.3 0.0	0.0 -0.5	0.1 -8.4	4.8 0.0	0.8 -2.2	-1.4 -13.8	-5.9 -5.0	1.5 1.5	-5.4 -12.2	-13.2 -6.1	-5.9 -10.3	-6.0 4.0	-0.5 -4.3	2.2 -0.9	-8.3 -6.1
	Current quarter	1.3	-1.9	0.0	0.0	0.0	-3.4	-2.2	-15.6	-10.5	-2.5	3.2	-1.4	-10.5	6.6	1.4	-9.3	-6.1 -4.5
6(d2). How have fees/commissions on loans toOFCs changed?	Next quarter	0.8	0.0	0.2	-0.6	-1.4	-2.3	0.0	-6.1	-7.5	-2.5	-6.8	-4.0	-4.1	4.0	-2.4	3.3	-4.3
5(12) 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Current quarter	-9.6	-0.4	1.2	-1.6	-10.4	-4.0	-5.0	-8.1	-17.5	-7.9	-11.4	-19.2	-14.8	-14.9	-16.3	-6.7	-3.1
6(d3). How have collataral requirements for loans to OFCs changed?	Next quarter	-2.9	0.0	0.0	-1.6	-8.9	-4.0	-4.4	-8.6	-14.6	-3.9	-18.2	-30.5	-15.3	-12.9	-7.8	-2.5	-3.1
6(d4). How have maximum credit lines for loans to OFCs shanged?	Current quarter	-2.2	-5.7	-1.7	-1.6	-4.3	-1.2	3.8	-0.3	-4.8	1.9	18.4	4.2	8.4	2.4	2.0	0.1	4.4
6(d4). How have maximum credit lines for loans to OFCs changed?	Next quarter	2.8	-4.4	0.0	-4.1	1.4	-2.5	-1.6	-2.0	-1.6	-2.3	8.2	2.0	2.0	-1.9	-3.4	-14.2	0.0
6(d5). How have Loan convenants for loans to OFCs changed?	Current quarter	-2.7	-4.7	-0.4	-4.1	-4.2	-4.0	-5.1	-3.5	-14.3	-15.2	-8.6	-11.7	-18.8	-18.9	-16.9	-9.2	-7.0
of any trace and the finance for found to or or change at	Next quarter	-3.2	-4.4	0.0	-4.1	-6.9	-5.8	-1.6	-4.0	-8.0	-15.8	-7.2	-19.2	-19.4	-16.9	-9.7	-16.7	-6.9

Table 3 (cont'd): Analysis on Corporate Lending

QUESTIONS			20	14			20	15			20	16			20	2018		
QUESTIONS		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
7(a). How has the default rate on loans to small businesses changed?	Current quarter	-11.5	14.3	-11.8	-21.0	-7.4	4.7	5.7	-8.9	6.6	13.1	18.3	4.1	-9.8	2.1	-9.0	7.2	-1.6
/(a). How has the default rate of foaris to small businesses changeu:	Next quarter	-10.6	-2.7	1.8	-22.8	-14.0	-13.0	-6.9	-6.1	-1.2	11.2	15.5	7.2	-15.6	4.1	-14.5	-18.5	-1.6
7(b) How has the default rate on loans to medium PNFCs changed?	Current quarter	-21.6	-5.7	-21.6	-24.1	-11.3	-0.8	0.6	1.3	-1.2	12.6	9.6	12.9	-0.3	2.1	-7.4	-1.0	-9.2
7(b) How has the detadictate on todas to mediant twics changed:	Next quarter	-10.6	-2.7	1.8	-27.7	-14.0	-17.4	-5.5	-6.1	0.8	7.7	7.8	-1.5	-19.4	-5.4	-4.2	-18.1	-16.9
7(c). How has the default rate on loans to large PNFCs changed?	Current quarter	-25.8	-21.7	-26.8	-23.0	-17.2	-21.6	-7.2	-1.1	-6.1	3.1	3.8	0.4	-1.0	-11.2	-7.3	-11.9	-10.0
7(c). How has the default face on Toans to large PM Cs changed:	Next quarter	-14.7	-12.4	-3.9	-25.8	-15.5	-10.4	-0.6	-2.0	-0.8	5.7	5.8	-2.7	-11.1	-26.8	-27.9	-7.7	-1.5
7(d). How has the default rate on loans to OFCs changed?	Current quarter	-16.9	-10.9	-13.9	-24.1	-10.3	-7.7	3.2	-6.0	3.3	11.7	1.9	1.2	-4.0	-20.7	-7.5	-6.3	-9.4
7(u). How has the default rate of Toans to of es changed:	Next quarter	-10.7	-12.9	-3.9	-27.7	-14.2	-6.1	-4.8	-3.4	0.5	7.8	2.5	2.5	-20.6	-21.5	-16.1	-6.6	-17.0
8(a). How have losses given default on loans to small businesses changed?	Current quarter	-16.1	-3.4	-5.3	-16.1	-9.4	-0.6	-1.1	-19.6	-2.3	17.0	15.4	5.2	-2.8	10.3	-2.2	14.8	-2.1
8(a). How have losses given default on loans to small businesses changed?	Next quarter	-17.0	-14.2	-21.0	-14.2	-14.1	-8.6	-13.3	-10.2	-22.1	-0.1	-7.8	-5.1	-12.6	-22.7	-11.8	-22.0	-15.9
8(b). How have losses given default on loans to medium PNFCs changed?	Current quarter	-22.3	-15.0	-16.2	-15.3	-11.4	1.5	0.8	-9.6	-1.7	15.6	9.6	-3.8	-2.5	6.1	-2.2	5.4	-4.6
o(b). How have losses given detaile of found to mediatiff in es changes:	Next quarter	-23.3	-11.7	-18.0	-15.2	-13.4	-6.4	-13.2	-10.1	-22.3	-2.3	-7.0	-14.2	-12.9	-20.3	-20.7	-22.3	-20.1
8(c). How have losses given default on loans to large PNFCs changed?	Current quarter	-28.9	-19.1	-21.6	-14.4	-17.3	-11.5	-11.5	3.2	-9.4	8.0	1.4	-10.1	-10.2	-0.9	-8.2	-7.7	-12.9
o(c). How have losses given detault of found to large FW es changed:	Next quarter	-25.7	-16.3	-18.7	-15.8	-7.5	-6.0	-10.9	-3.6	-14.3	4.2	-0.9	-10.8	-7.7	-16.3	-14.8	-25.5	-4.8
8(d). How have losses given default on loans to OFCs changed?	Current quarter	-19.0	-24.3	-13.4	-9.3	-1.2	-0.6	-1.0	-1.2	2.8	13.9	8.3	-3.1	-3.9	1.3	-2.3	-1.0	-12.1
o(a). How have rosses given deridate on rouns to or established.	Next quarter	-18.5	-14.7	-7.9	-11.5	-1.2	-6.1	-1.6	-5.1	-11.0	6.5	0.8	-10.6	-7.5	-16.8	-15.2	-5.4	-19.4
9(a). Has there been a changed in average credit quality on newly aranged PNFCs	Current quarter	8.3	10.3	14.5	9.8	10.0	0.1	15.0	0.2	11.3	21.7	11.3	17.9	3.4	2.7	9.7	12.8	9.6
borrowing facilities?	Next quarter	15.1	13.7	2.1	12.1	7.2	6.0	9.8	15.2	16.8	13.8	8.1	5.5	4.4	-3.9	7.7	4.5	11.3
9(b). Has there been any change in target hold levels associated with corporate	Current quarter	12.6	16.2	10.5	3.5	13.9	6.2	14.7	-2.0	14.4	19.7	8.3	15.4	8.4	6.4	7.9	10.7	15.5
lending?	Next quarter	15.1	11.2	-4.6	7.4	15.0	9.7	12.1	7.8	13.7	17.5	3.1	5.7	2.3	1.9	5.9	6.5	10.8
9(c). How have loan tenors on new corporate loans changed?	Current quarter	11.1	11.5	6.7	0.7	5.0	5.5	10.7	15.5	-15.8	13.7	3.8	-1.1	8.7	-13.0	-2.4	-3.7	1.6
(c). How have loan tenors on new corporate loans changed?	Next quarter	13.3	3.7	-7.6	-0.2	9.8	2.5	10.7	4.7	-0.1	15.8	6.1	-10.6	0.2	-29.7	2.4	2.4	8.3
9(d). Has there been a change in draw down on committed lines by PNFCs?	Current quarter	2.4	7.3	5.0	10.3	6.5	-1.0	6.3	-12.5	-3.2	11.5	-10.7	1.6	-0.4	8.9	-3.8	4.2	-2.8
otaj. Tias there been a change in draw down on confinite a files by FIVI es:	Next quarter	11.2	2.3	-3.4	11.2	15.8	4.4	2.3	-0.1	0.1	9.8	-4.0	1.5	-3.4	-4.9	-3.8	0.0	1.5